

**1. Line or staff office in which you work?**

		Response Percent	Response Count
NESDIS		8.6%	296
<b>NMFS</b>		<b>37.8%</b>	<b>1,302</b>
NOS		14.1%	484
NWS		19.1%	657
OAR		12.0%	414
PPI		0.3%	11
Other		8.1%	280
		<b>answered question</b>	<b>3,444</b>
		<b>skipped question</b>	<b>11</b>

**2. City and state in which you work**

		Response Percent	Response Count
City/Town:		98.6%	3,396
<b>State:</b>		<b>99.6%</b>	<b>3,428</b>
		<b>answered question</b>	<b>3,443</b>
		<b>skipped question</b>	<b>12</b>

### 3. Federal or contractor?

		Response Percent	Response Count
Federal		78.3%	2,674
Contractor		21.7%	742
answered question			3,416
skipped question			39

### 4. Do you currently have access to a physical NOAA library at your work facility?

		Response Percent	Response Count
Yes		67.0%	2,276
No		33.0%	1,119
answered question			3,395
skipped question			60

### 5. The following questions will ask you to rank your responses from 1(Low) to 5(High). Please complete the full set of rankings. 1. Your access to electronic journals remotely from your NOAA library

	1(Low)	2	3	4	5(High)	Response Count
The value you place on this service to your work at NOAA	19.8% (650)	5.0% (164)	10.3% (339)	12.8% (419)	<b>52.1% (1,710)</b>	3,282
The effectiveness of the current level of subscription service provided by your local NOAA library	21.8% (686)	8.5% (267)	20.7% (652)	<b>26.7% (842)</b>	22.3% (703)	3,150
answered question						3,294
skipped question						161

## 6. 2. Your access to unbound recent printed journals in your NOAA library

	1(Low)	2	3	4	5(High)	Response Count
The value you place on this service to your work at NOAA	<b>30.9% (997)</b>	11.7% (378)	19.7% (635)	16.1% (520)	21.6% (699)	3,229
The effectiveness of the current level of service provided by your local NOAA library	<b>26.7% (813)</b>	8.6% (261)	22.5% (684)	21.1% (643)	21.2% (645)	3,046
<b>answered question</b>						<b>3,242</b>
<b>skipped question</b>						<b>213</b>

## 7. 3. Your use of bound, archived printed journals in your NOAA library or by checking them out where possible

	1(Low)	2	3	4	5(High)	Response Count
The value you place on this service to your work at NOAA	<b>31.6% (1,012)</b>	11.1% (356)	18.2% (584)	16.8% (538)	22.2% (712)	3,202
The effectiveness of the current service provided by your local NOAA library	<b>28.0% (852)</b>	7.6% (232)	20.5% (625)	21.0% (640)	22.9% (699)	3,048
<b>answered question</b>						<b>3,224</b>
<b>skipped question</b>						<b>231</b>

#### 8. 4. Books you checked out from your local NOAA library

	1(Low)	2	3	4	5(High)	Response Count
The value you place on this service to your work at NOAA	<b>30.9% (984)</b>	9.2% (292)	16.2% (517)	17.3% (551)	26.4% (842)	3,186
The effectiveness of the current service provided by your local NOAA library	<b>28.6% (867)</b>	6.6% (200)	18.8% (570)	20.0% (604)	26.0% (786)	3,027
<b>answered question</b>						<b>3,198</b>
<b>skipped question</b>						<b>257</b>

#### 9. 5. Books, journal articles, technical reports, or other materials obtained for you from other libraries through Inter-library Loan

	1(Low)	2	3	4	5(High)	Response Count
The value you place on this service to your work at NOAA	26.9% (852)	7.2% (227)	13.1% (414)	16.0% (507)	<b>36.9% (1,172)</b>	3,172
The effectiveness of current service by your local NOAA library	25.1% (759)	6.5% (196)	16.1% (487)	17.0% (515)	<b>35.3% (1,068)</b>	3,025
<b>answered question</b>						<b>3,185</b>
<b>skipped question</b>						<b>270</b>

**10. 6. Your access to electronic databases (e.g. Web of Science, Science Citation Index, ASFA, etc.)**

	<b>1(Low)</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5(High)</b>	<b>Response Count</b>
The value you place on this service to your work at NOAA	20.7% (669)	5.6% (180)	10.8% (350)	14.2% (459)	<b>48.6% (1,568)</b>	3,226
The effectiveness of the current service provided by your local NOAA library	21.7% (667)	7.3% (224)	16.4% (505)	21.1% (649)	<b>33.5% (1,028)</b>	3,073
<b>answered question</b>						<b>3,236</b>
<b>skipped question</b>						<b>219</b>

**11. 7. Your access to other electronic library services, such as JSTOR, E-books, electronic library catalog, citation management software (e.g. EndNote), subject guides, etc.**

	<b>1(Low)</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5(High)</b>	<b>Response Count</b>
The value you place on this service to your work at NOAA	22.6% (723)	7.3% (233)	14.5% (464)	16.9% (539)	<b>38.7% (1,235)</b>	3,194
The effectiveness of the current service provided by your local NOAA library	22.7% (685)	7.7% (232)	21.9% (661)	22.0% (664)	<b>25.8% (779)</b>	3,021
<b>answered question</b>						<b>3,206</b>
<b>skipped question</b>						<b>249</b>

### 12. 8. Your consultation with librarians, such as help with literature searches, database selection, online training, etc.

	1(Low)	2	3	4	5(High)	Response Count
The value you place on this service to your work at NOAA	25.4% (816)	8.8% (284)	16.8% (539)	15.6% (502)	<b>33.3% (1,069)</b>	3,210
The effectiveness of the current service provided by your local NOAA library	24.7% (756)	6.4% (195)	15.7% (480)	15.9% (488)	<b>37.3% (1,142)</b>	3,061
<b>answered question</b>						<b>3,227</b>
<b>skipped question</b>						<b>228</b>

### 13. 9. Your use of space in a NOAA library for work, collaboration, reading, etc.

	1(Low)	2	3	4	5(High)	Response Count
The value you place on this service to your work at NOAA	<b>39.3% (1,248)</b>	12.2% (388)	17.6% (561)	13.7% (435)	17.2% (547)	3,179
The effectiveness of the current service provided by your local NOAA library	<b>32.2% (973)</b>	8.5% (256)	20.4% (616)	17.6% (532)	21.3% (642)	3,019
<b>answered question</b>						<b>3,197</b>
<b>skipped question</b>						<b>258</b>

### 14. 10-A. Please estimate the number of times you have visited your local NOAA library in person over the last calendar year (2011)

	No library available	No visits	1-3 times per year	4-6 times per year	7-9 times per year	10 or more per year	Response Count
Estimated in person visits of the last calendar year (2011)	<b>25.3% (833)</b>	18.7% (617)	16.9% (558)	10.4% (344)	7.7% (253)	21.0% (694)	3,299
<b>answered question</b>							<b>3,299</b>
<b>skipped question</b>							<b>156</b>

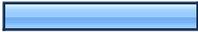
**15. 10-B. Please estimate the number of times you have visited your local NOAA library online over the last calendar year (2011)**

	No internet access available to library	No visits	1-3 times per year	4-6 times per year	7-9 times per year	10 or more per year	Response Count
Estimate online visits over the last calendar year (2011)	6.4% (211)	29.7% (983)	12.1% (400)	7.7% (255)	4.9% (164)	<b>39.3%</b> <b>(1,301)</b>	3,314
<b>answered question</b>							<b>3,314</b>
<b>skipped question</b>							<b>141</b>

**16. 11-A. Do you use other libraries (non-NOAA) to fill your work-related information needs?**

		Response Percent	Response Count
Yes		32.4%	1,063
No (If no, skip question #12.)		67.6%	2,213
<b>answered question</b>			<b>3,276</b>
<b>skipped question</b>			<b>179</b>

### 17. 11-B. What other libraries do you use (please list their names below)

		Response Percent	Response Count
Library #1		99.4%	1,083
Library #2		29.1%	317
Library #3		7.6%	83
Additional libraries		3.0%	33
		<b>answered question</b>	<b>1,089</b>
		<b>skipped question</b>	<b>2,366</b>

### 18. 11-C. How do you gain access to these other libraries?

		Response Percent	Response Count
I ask a friend who has access.		25.4%	215
<b>I have a library card.</b>		<b>62.2%</b>	<b>527</b>
Adjunct faculty member		25.3%	214
		Other (please specify)	448
		<b>answered question</b>	<b>847</b>
		<b>skipped question</b>	<b>2,608</b>

**19. 11-D. What types of work-related information do you obtained from non-NOAA libraries?  
Please specify**

	Response Count
	1,080
answered question	1,080
skipped question	2,375

**20. 12. Are there other library services you use or might use such as manuscript reviewing and editing, bibliography development, citation analysis, content management for a Web page, design and construction of a database, translation, etc., If so, please briefly describe the services.**

	Response Count
	1,039
answered question	1,039
skipped question	2,416

**21. 13. Any questions or comments you would like to provide regarding NOAA library services and/or collections or the lack of services and/or collections.**

	Response Count
	1,300
answered question	1,300
skipped question	2,155

**22. If you have asked questions and wish to have a reply, please provide your email address.**

**Response  
Count**

156

**answered question**

**156**

**skipped question**

**3,299**